AutoSketch® 10

Frequently Asked Questions

What is AutoSketch® 10 software?

AutoSketch® software provides a comprehensive set of basic computer aided design (CAD) tools for creating professional-quality precision drawings.   Use AutoSketch® software to easily create AutoCAD® compatible industry-standard CAD drawings, including electrical details, interior floor plans, design sketches, and product specifications.

I have never used CAD software. How will it help me?

AutoSketch® is software for 2D precision drawing. It provides a set of tools that allow you to draw with the computer the same drawings that you would draw on paper. Special drawing and editing tools provide quick and easy ways to modify your work, saving hours.

Who uses AutoSketch® 10 software?

Hobbyists, architects, engineers, contractors, illustrators, designers, and students use AutoSketch to create conceptual sketches, architectural drawings, technical illustrations, electrical drawings, product specifications, informative graphics, and much more.

How do I start using AutoSketch® 10 software?

Autodesk provides a variety of resources to help you learn more about AutoSketch 10 software. The Help System can be accessed directly from the product. A series of Getting Started Tutorials available at www.autodesk.com/autosketch-documentation will get you up and running quickly.

Can I share files with AutoCAD® or AutoCAD LT® software?

Yes. You can Import and Export your files to AutoCAD® DWG format which means you can share files with AutoCAD software, back to version AutoCAD 2000i, as well as with AutoCAD LT® users. The DXF™ file format is also available for both import and export.

What are the key differences between AutoSketch® 10 and AutoCAD LT® software?

AutoSketch and AutoCAD LT are both 2D CAD software applications for creating precision drawings. While both offer a complete set of CAD tools, only AutoCAD LT shares the same software architecture and technology as AutoCAD, the world-renowned 2D and 3D CAD software. Customers accustomed to the toolset and command line in AutoCAD will find AutoCAD LT to be a more familiar work environment.

Let op: dwg-bestanden van AutoCAD, AutoCAD LT en GstarCAD kunnen veel meer informatie bevatten dan AutoSketch aan kan. Ondermeer alle informatie in de layouts gaat verloren.

What's the difference between AutoSketch® 10 and Autodesk Sketchbook Pro®?

AutoSketch is CAD software for 2D precision drawing. Autodesk Sketchbook Pro software is a creative paint and drawing toolset designed for use with tablet PCs or digitized pen tablets.

Does AutoSketch® 10 work with the Windows® Vista operating system?

AutoSketch 10 has been updated to work with Windows Vista.

What are the system requirements for AutoSketch 10?

- Intel® Pentium® 4 processor or AMD Athlon, 2.2 GHz or greater

  Microsoft® Windows Vista™ or Windows® XP SP2 32-bit operating systems

    o   512 MB RAM Microsoft Windows XP
    o   1 GB RAM Microsoft Windows Vista

- 200 MB free disk space for installation
-
- 800x600 VGA display with true color
-
- Mouse, trackball, or compatible pointing device
-
- Microsoft Internet Explorer 6.0 (SP1 or later)
-
- CD-ROM or DVD drive

> Let op:
> - Windows 7 wordt niet ondersteund
> - 64 bits wordt niet ondersteund
>
> Als u een nieuwe computer koopt, dan staat daar meestal Windows 7 op en dat wordt niet ondersteund. Dat wil niet zeggen dat AutoSketch er niet op werkt, maar de ondersteuning door IDEOMA is niet gratis voor Windows 7 gerelateerde problemen en we geven geen garanties. Dit geldt ook voor 64-bits computers.

What's new in the AutoSketch® 10 release?

This release of AutoSketch 10 brings AutoSketch file format compatibility into alignment with other Autodesk products. AutoSketch 10 has been enhanced to read DWG™ files v 2.5 and greater and save to AutoCAD 2004 and 2008 DWG files formats. AutoSketch 10 has been enhanced to work with the Windows Vista Operating System. These improvements ensure AutoSketch 10 continues to be a versatile and contemporary software product.

Is there any real benefit to registering the software?

Yes. Although registration is voluntary, we encourage you to register so that we can update you with information regarding new products and versions. Registration is required to qualify for technical support.

What is the product serial number for?

The serial number is required to install the software. You will also be required to supply this number when calling for Up and Ready support.

Autodesk

How do I obtain direct, technical support?

You are entitled to 30 days support from your date of Registration that covers installation and configuration of your new AutoSketch® 10 software.

The 30-day support program will automatically be set up in the name of the person registering the product. This registering party will receive an email notification to set up a login to access the support program.

Installation support
Installation support is support for installing software on your computer system using the installation process described in the product's Getting Started tutorials www.autodesk.com/autosketch-documentation. Troubleshooting of installation issues is also included.

Configuration support
Configuration support is support for setting up peripheral devices to work with your Autodesk software. It includes support for setting product and system variables to make the best use of the product on your system.

North America

Product Support in English
You are entitled to 30 days of Up and Ready web and telephone support from your date of registration, covering installation, configuration and licensing of your new Autodesk software.

Call +1-425-485-3757 7 a.m. to 5 p.m. (Pacific time) Monday through Friday, excluding local holidays.

Europe

Product Support in English and German You are entitled to 30 days of Up and Ready web support from your date of registration, covering installation and configuration of your new Autodesk software. The registering party will receive email notification to set up a login to access the support program.

Australia and New Zealand
Product Support in English
You are entitled to 30 days of free Up and Ready telephone support, from your date of purchase, covering installation and configuration of your new Autodesk software.

In Australia, call 1 800-655-794 from 9 a.m. to 5 p.m. Monday through Friday, In New Zealand, call +64-9-414-0100, from 9 a.m. to 5 p.m. Monday through Friday, excluding holidays

Productondersteuning in het nederlands
Bij aanschaf via IDEOMA ontvangt u een jaar lang gratis productondersteuning in de nederlandse taal via email, telefoon en websupport. Het kan zijn dat we constateren dat u aanvullende opleiding nodig hebt. Die valt buiten deze ondersteuning en verzorgen we graag voor u.

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